



An Important Message Regarding the Coronavirus

During this time when the news is dominated by coverage of the Coronavirus (COVID-19) we would like to communicate to you that the Farmland family of companies are vigilantly implementing enhanced protocols to ensure your safety. Our facilities and fleet are certified at a higher levels in accordance with the strict food safety standards as mandated by International Feature Standards (IFS), National Sanitation Foundation (NSF) and AIB (American Institute for Baking). Some of the additional measures and enhanced quality assurance practices have been implemented as an organization are as follows:

- Disinfect common touch points at our facility and in its fleet vehicles that include door handles, timeclocks, restrooms, powered equipment, employee work stations and truck cabs.
- Continuous encouraging of all employees to be vigilant about frequent handwashing as recommended by the Center for Disease Control (CDC).
- Requiring all employees who feel ill to stay home and consult their health care providers immediately.
- Daily meetings between management and staff to discuss updates on the unfolding situation. These meetings are followed with a question and answer session to provide further clarification and understanding of the topics discussed.

Farmland is closely monitoring recommendations from the Center for Disease Control (CDC) and the World Health Organization (WHO) regarding the spread of the virus. Safety is one of our company core values and our focus is to ensure we continue to meet the customers' needs while keeping you, our employees, our product and our communities safe.

For over 100 years, the Farmland Fresh Dairies brand has stood for exceptional quality, service and nutritional value. Please be assured that our commitment to these core values will continue to drive every decision and action we take.

Your safety and the safety of your families is our highest priority and we Thank you for placing your trust in our team and in our organization. It is a privilege to serve.